

# COVID-19 Checklist

Questions to consider when planning a safe return to work

## Are our people prepared?

- Has a cross-functional team been assembled (HR, Facilities, IT, Ops)?
- Have we prepared a protocol and single point of contact to respond to reports of infection or possible exposure?
- Have people been cross-trained to perform essential functions so we can operate if key employees are absent?
- Do we have a plan in place for notifying employees if someone falls ill or if infection is suspected, including privacy protection for individuals?

## Do we have a plan for how business will operate if there is an increase in absenteeism or interrupted supply chains?

- Which business functions are essential?
- Which jobs and roles are essential?
- Which elements of the supply chain are critical?
- Which alternative suppliers could be engaged?
- Which customers are top priority?
- Which operations could be suspended?

## Do we have an employee communications plan in place?

- Have we planned how to handle fear, anxiety, rumors or misinformation?
- Have we shared our response plan with our employees?
- Have we made it clear what HR policies, flexibility, pay and benefits are available to employees?
- Do we have a hub of information online that employees can access and a point of contact should they have questions?
- Have we distributed clear information on prevention, such as disposing of tissues, hand washing, use of alcohol sanitizer and wipes, social distancing and PPE?

- Have we clearly communicated that people should stay at home if they are unwell and how long for?
- Have we hung signage and posters to clarify policy and good practice?
- Have we communicated our policy on travel, including the avoidance of non-essential travel?

### **What else should we consider when planning when to re-open?**

- What do our local government guidelines say?
- Are there other legal requirements to consider?
- When will childcare services be re-opening in our region?
- Do we know when people want to come back?

### **How should we stagger a return to work?**

- Which individuals are essential workers?
- Who needs to be in the office because they can't be productive at home?
- What is the capacity of our office, adjusted for social distancing?
- Do we know who wants to come back and when?

### **What tools do we need to protect our people?**

- Personal protective equipment
- Hand sanitizer and anti-bacterial wipes
- Personal storage
- Desk booking
- Room booking
- Contact tracing

### **What are the top strategies you will need to implement?**

- Social distancing in the office (desks)
- Reduced capacity in meeting rooms
- Bookable overspill areas for shared spaces at full capacity
- Contact tracing audit trail
- Touchless resource booking
- Workforce staggering