Case study: Amarillo ISD

Amarillo Independent School District (ISD) chose Smartway2 to manage space scheduling across its 55 campuses.

"I looked at a dozen or more systems," said Joel Olson, Programmer & Analyst at Amarillo ISD, "but they were too cumbersome and complex. When I started looking at Smartway2, I found that it's an exceptionally agile tool; and the interface is very user friendly.

"It's so flexible and customizable that we can make it do whatever we want it to do; and the open API is great. With other tools on the market, there's no way to achieve that.

"Smartway2 won't just serve our current needs – it's flexible enough to adjust to whatever we decide we need in future. It's built in such a way that we can innovate.

"I'd recommend Smartway2, without question."

Amarillo ISD needed to manage not only meeting rooms, but also more complex bookings, such as gymnasiums, that are used by third party private and civic organizations.

> *"Smartway2 won't just serve our current needs - it's flexible enough to adjust to whatever we decide we need in future. It's built in such a way that we can innovate."*

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"For every event that happens, our staff have to prepare the room," said Joel. "These spaces might need to shift from a set-up for band practice, with specific seating and equipment requirements, to a set-up for volleyball practice, with nets set at certain height.

"We set up workflows in Smartway2 that manage all these requirements. That's where Smartway2 really shines for us. It greatly benefits the organizations using these spaces, as well as our staff.

"Say if air con needs to be turned on, or heat needs to be adjusted, our maintenance staff get a notification. We no longer have to rely on staff sending emails or work orders to different departments. The people who need to know what's happening get notified when there's an event; and if anything changes, they're kept informed. It's all automated.

Without these workflows, people

reserve spaces but fail to alert the right people; or they schedule a meeting at the last minute and show up, wanting resources that aren't ready or available. These conflicts occur all the time. With Smartway2, this is no longer an issue. That's why it eases a lot of pressure internally."

Another important capability for Amarillo ISD is Smartway2's Smart Room Recovery feature-set, that boosts collaboration and productivity, by taking a data-driven approach to optimizing space utilization.

"The biggest problem we had - that we weren't even aware of until recently - is people booking rooms, then failing to show up. That's one of Smartway2's most

attractive features: the ability to remind people they've made a reservation, then have them confirm or cancel it in advance. It turns out everybody was feeling the problem, but since we're all so busy it hadn't been expressed. When we uncovered the extent of the problem in a meeting and realized that Smartway2 could solve it, the room lit up!

"Ultimately our department exists to make the jobs of our staff and teachers easier. Smartway2 really eases the burden on the user and enables us to achieve this goal."
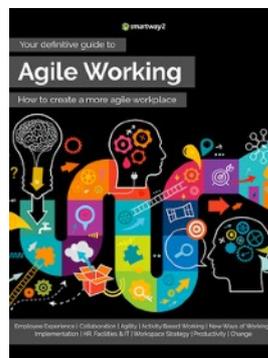
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Smartway2 is a next-generation workplace scheduling platform that enables organizations to help their people, places and technology work better together.

Users can book desks, meeting rooms, catering, equipment and other resources on-the-move; a capability that is vital to any organization that's striving to create a more agile workplace.

Smartway2 boosts collaboration and productivity, by taking a data-driven approach to optimizing space utilization.